

Centrix Payments I.Q. System (CentrixPIQS™)

Ensure compliance, mitigate risk, and manage payment activity more efficiently

The Centrix Payments I.Q. System (CentrixPIQS™) provides financial institutions with innovative technology to ensure compliance, mitigate risk, and manage ACH and other payment activity. FIs can track both originated and inbound ACH activity with simple and intuitive reporting, while also safeguarding against ACH fraud with calendaring and validation of originated files.

CentrixPIQS features and benefits

Audit and Compliance, Activity Monitoring, and Risk Management


- Activity Reporting and Risk Worksheets allow FIs to easily comply with reporting requirements set forth by regulators, such as the FFIEC, as well as internal stakeholders.
- ACH reports display relevant historical activity at a glance, including return percentages, ACH volume and dollar amounts, IAT activity, and Same Day ACH items.
- Flexible report filters allow analysis of the entire institution, specific account holders (or groups of account holders), or specific transaction types.
- Drill-down capability makes it quick and simple to research individual ACH transactions and see all relevant details.
- Remote deposit and wire activity can be archived for use in on-demand activity reporting as well as automated customer reviews.
- Institution-defined reporting tags allow users to define custom reporting groups, such as third-party originators, sales regions or accounting groups.
- The optional Automated Reporting Module allows the institution to save commonly used report filter criteria and schedule reports for automatic recurring creation.
- The Risk Worksheet automates the gathering of data for annual originator review, presents relevant activity to reviewers, and provides a comprehensive history of review activity for easy reporting and auditing.


The Centrix Payments I.Q. System


Originated ACH Validation

All originated ACH activity can be validated and stopped for approval if issues, such as exceeded limits or invalid NACHA format, are found. Other validation checks include:

- **Notices of Change (NOC)** received by the FI can be compared against transactions submitted by ACH originators. Items in violation of the NOC are stopped for approval and can optionally be auto-corrected before being sent to the ACH network.
- **Authorized Account Validation** protects against man-in-the-middle and account takeover attacks by ensuring only authorized recipients are included in the originated ACH file.
- **ACH Calendaring** lets the institution or their originators specify which days ACH files will be submitted, preventing the submission of unauthorized items on non-scheduled days.
- **Totals Entry** ensures that submitted ACH files match the dollar amounts and item counts supplied by originators, to prevent unauthorized file modifications.

 **STAND APART** with fraud management and compliance tools that make your FI more secure and more responsive to cyberattacks.

 **SCALE SMART** with simple, time-saving tools that allow you to grow your business without adding undue administrative burdens or excessive risk.

 **GROW BEYOND** with technology that helps you understand and manage the risks you face today—and better prepare you for the emerging exposure points of tomorrow.

ACH Operations

- **The ACH Aggregation and Warehouse module** can be used to consolidate and reconcile all daily ACH activity and optionally store future-dated ACH items for extract later, based on specific parameters and transactions.
- **Service Charge** functionality assesses ACH billing based on activity at the file or transaction level. Charges can be assessed for NOC activity, by return reason code, and for Same Day ACH activity. Different service charge plans can be defined to accommodate billing needs for different originators.

For more information, email centrixinfo@q2ebanking.com or call (402) 488-3990.